

Claim/Return form SE-Products



Customer: _____ Customer no.: _____

Commission/BV: _____ Reference-/Order no.: _____

Street: _____ Location: _____

Tel. no.: _____ Clerk/Technician ¹: _____

SE article no. - index ¹: _____ (G xx xx xx - xx / F xx xx xx - xx)

Device type ¹: _____ Serial no. ¹: _____

Version firmware: _____

Reason ¹: _____

(Cause of failure, e.g. mechanical damage, failure, update, etc.)

Behaviour in case of error: constantly ☐ sporadic ☐

Error cause/s:

Communication: RS485 ☐ Ethernet / USB ☐ RS232 ☐

Voltage supply ☐

Analog input stage/analog output stage ☐

Digital input stage/digital output stage ☐

Measurement deviations ☐

Software ☐

Error description ¹: _____

Review/Update Service ² ☐ Cost quotation ² ☐ Express surcharge ² ☐

Scrap ☐ Not repaired return ² ☐ Replacement/New device delivery ² ☐

Repair is: Warranty ☐ Goodwill ☐ Chargeable ☐ Third-party fault ☐

Not repaired returned ☐ Scrapped ☐ New device delivery ☐

Process edited on: _____ (dd.mm.YYYY)

by: _____ (short name) Process number: _____

¹ Required field / ² Costs in case of third-party fault see price list Claims/Returns